

Issues related to the audio interface functions of ZOOM products and Windows ASIO drivers

May 2023

The following issues sometimes occur when using Ableton Live or PreSonus Studio One on Windows computers that have CPUs with numerous threads/logical processors (CPUs with more than 16 threads in investigations by ZOOM).

- Audio input and output is not possible
- DAW software freezes

We plan to release ASIO drivers to resolve these issues according to the following schedule.

We will provide notification on our website when they are released.

Audio interfaces

- UAC-232 release planned for May 2023
- AMS-22/AMS-24/AMS-44 release planned for May 2023
- U-22/U-24/U-44 release planned for May 2023
- UAC-2/UAC-8 release planned for May 2023
- GCE-3 release planned for June 2023

Handy recorders

- H1n/H2n/H3-VR/H4n Pro/H5/H6/H8 release planned for June 2023

Field recorders

- F1/F3/F6/F8/F8n/F8n Pro release planned for June 2023

MicTrak recorders

- M2/M4 release planned for June 2023

Digital mixers / multi-track recorders

- L-8/L-12/L-20/L-20R release planned for June 2023
- R8/R12/R20 release planned for June 2023

Multi-effects processors

- G2 FOUR/G2X FOUR/B2 FOUR/G5n/G6/B6/G11 release planned for June 2023

Vocal processors

- V3/V6 release planned for June 2023

We wish to apologize sincerely to our customers for causing significant inconvenience and trouble.