

## ZOOM product driver installation guide

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Proper display is not possible on grayscale devices.

The illustrations in these instructions might differ from actual screens.

# This document explains installation and uninstallation of the driver for the LiveTrak L-8 as an example.

## ■ Precautions

- 1) Disconnect the product from the computer before installation/uninstallation.
- 2) Close all other running applications before launching this application.

## For Windows

### ■ Installation and updating

If the driver has already been installed, following these installation procedures will update it by reinstalling it. After installation, refer to the manuals for the products and software that you are using for instructions related to use.

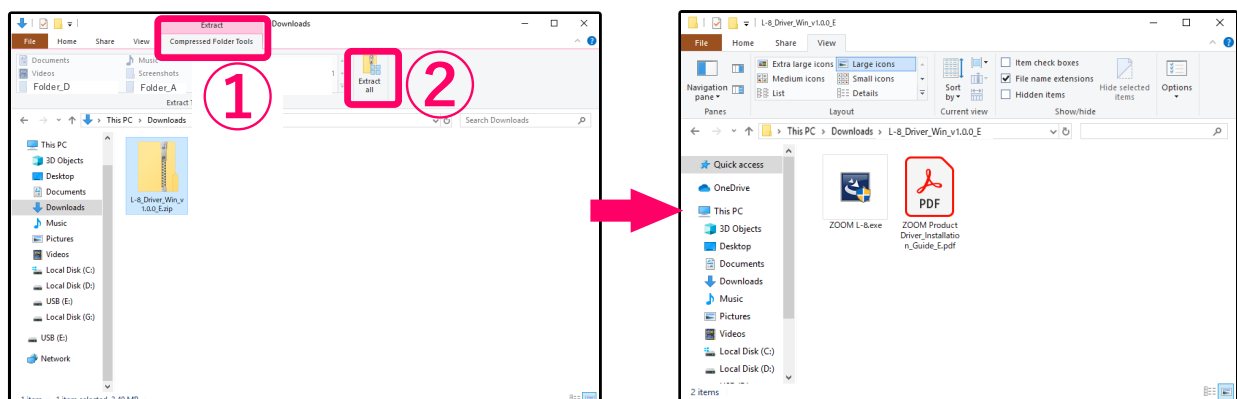
1. Download the Windows driver file.

Download the ZIP file that contains the driver installer from the product download page.



2. Extracting the ZIP file

Select the folder where you downloaded the ZIP file. ① Click "Compressed Folder Tools", then ② "Extract All". The ZIP file will be extracted.

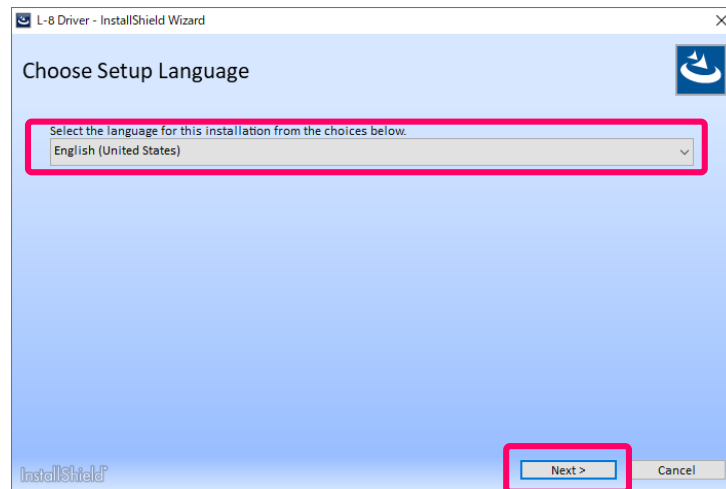


3. Double-click the installer file

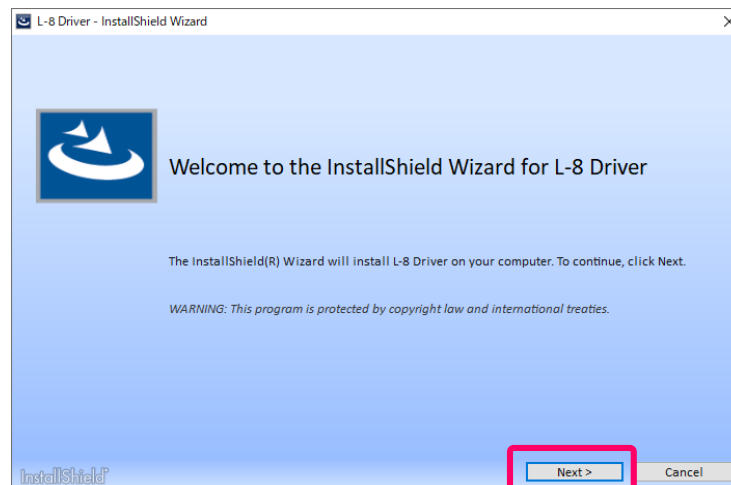
File names are different for each product.

When “Do you want to allow this app to make changes to your device?” appears in a pop-up, select “Yes”.

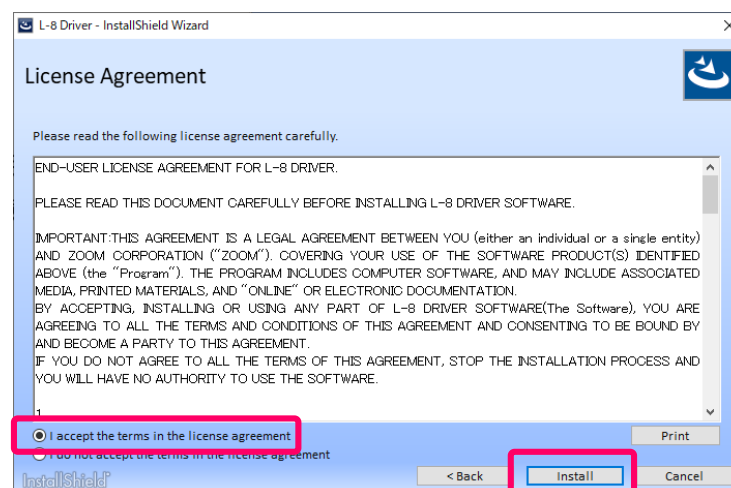
4. Select the language, and click “Next >”.



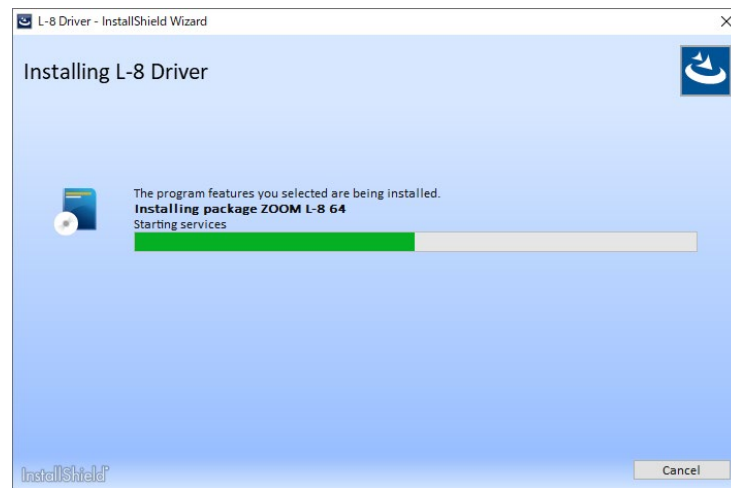
5. Click “Next >”.



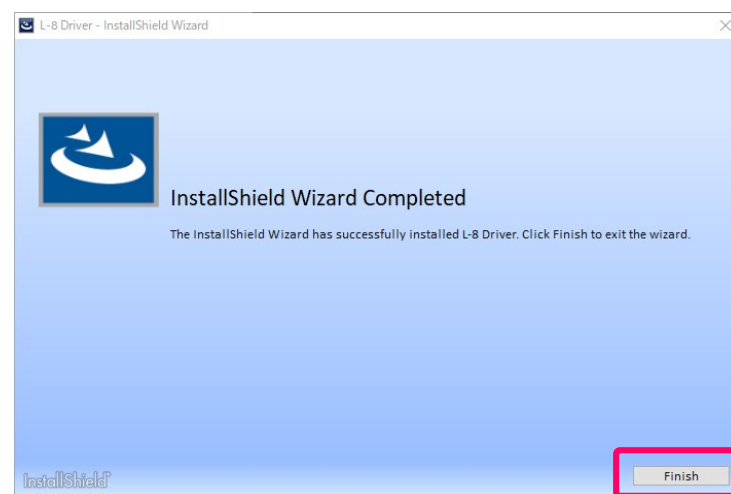
6. This opens the License Agreement. After carefully reviewing the content, check “I accept the terms in the license agreement” if you accept it, and click “Install”.



7. This starts installation.



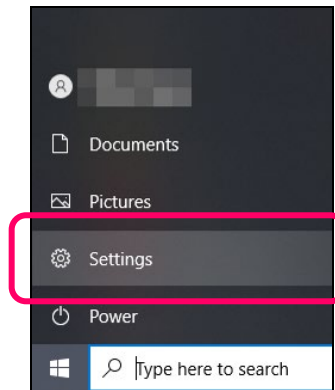
8. Click "Finish" to complete installation.



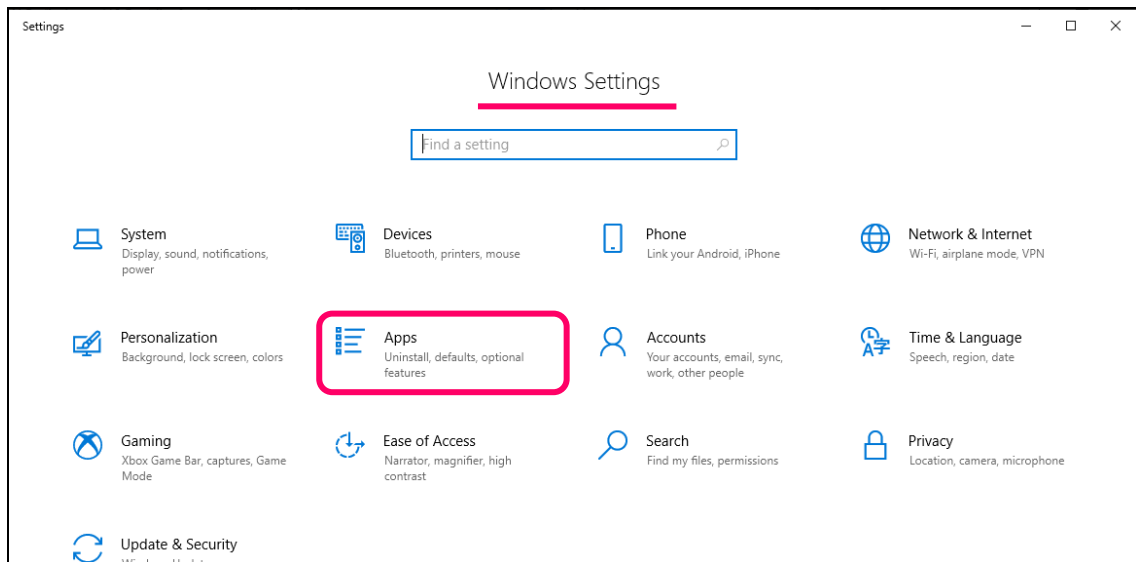
## ■ Confirming installation

Follow the procedures below to check whether or not the driver has been installed.

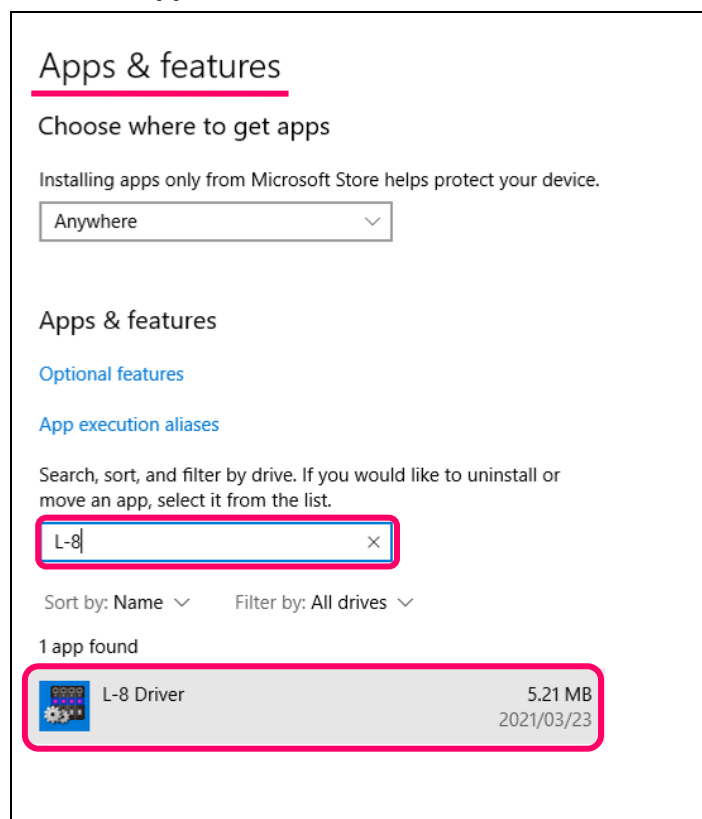
1. From the **Start** menu, open **Settings**.



2. Select **Apps**.



3. Search for the product driver under **Apps & features**.



Note: Driver names are different for each product.

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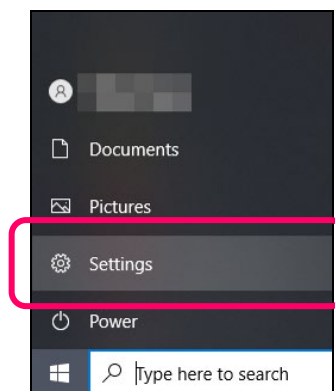
#### HINT

Try the following if you cannot find the driver.

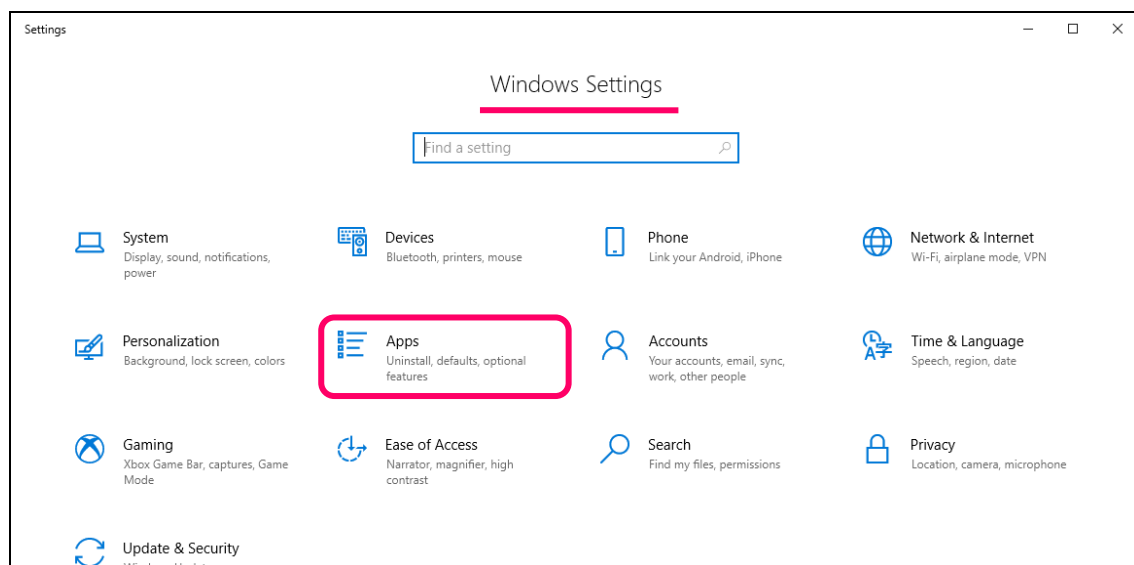
- Check the name of the driver of the installed product.
  - Change **Sort by** to **Install date** before searching.
  - Install the driver again.
-

## ■ Uninstallation

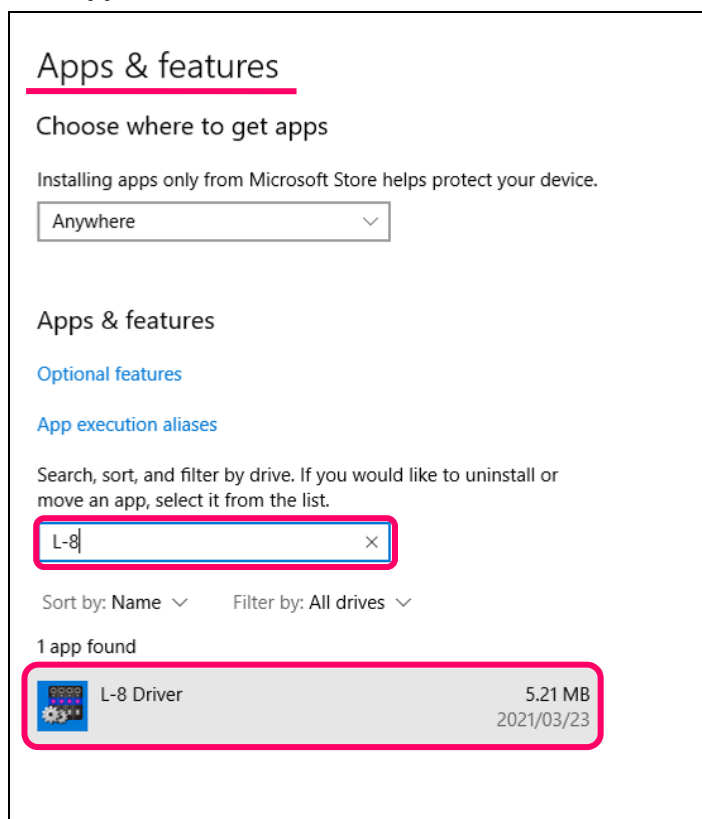
1. From the **Start** menu, open **Settings**.



2. Select **Apps**.



3. Select the product driver from **Apps & features**.



Note: Driver names are different for each product.

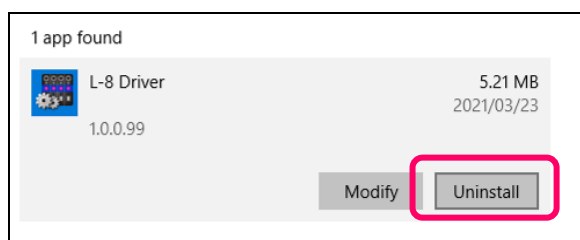
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#### HINT

Try the following if you cannot find the driver.

- Check the name of the driver of the installed product.
  - Change **Sort by** to **Install date** before searching.
  - Install the driver again.
- 

1. Select **Uninstall** to execute uninstallation.



Note: Driver names are different for each product.



# For Mac

## ■ Installation and updating

If the driver has already been installed, following these installation procedures will update it by reinstalling it. After installation, refer to the manuals for the products and software that you are using for instructions related to use.

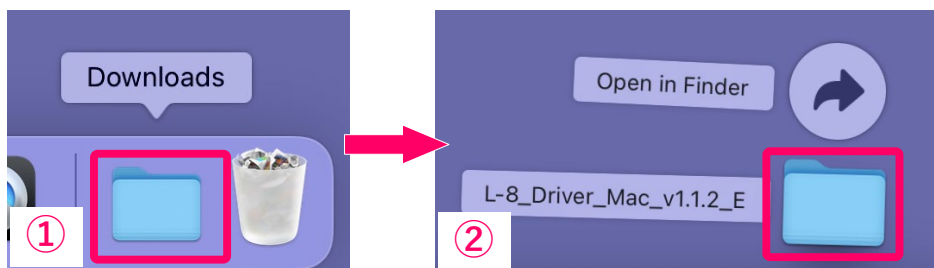
1. Download the Mac driver file.

Download the ZIP file that contains the driver installer and uninstaller from the product download page.

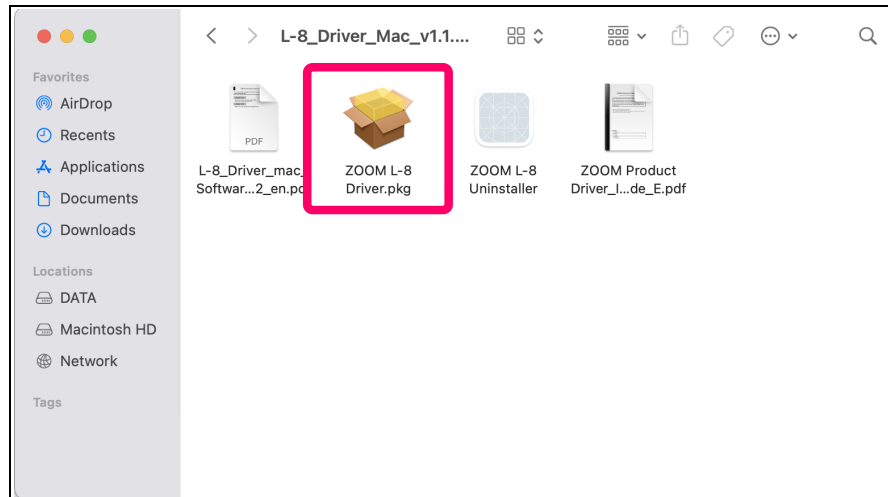


2. Open the driver folder.

After downloading, click ① “Downloads”, which appears at the bottom of the screen by default. Then, click ②. This will open the downloaded folder. Folder names are different for each product.

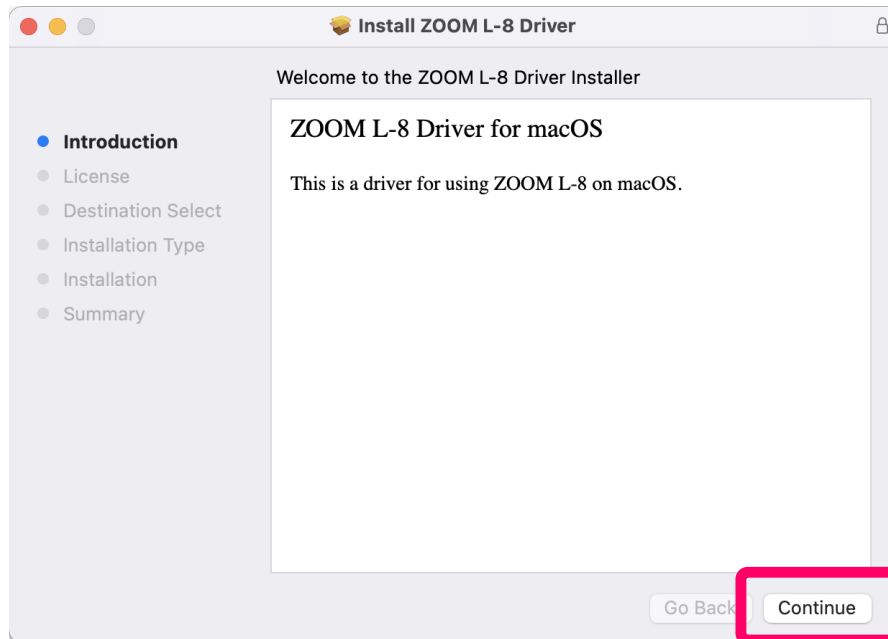


3. Double-click the driver installer.

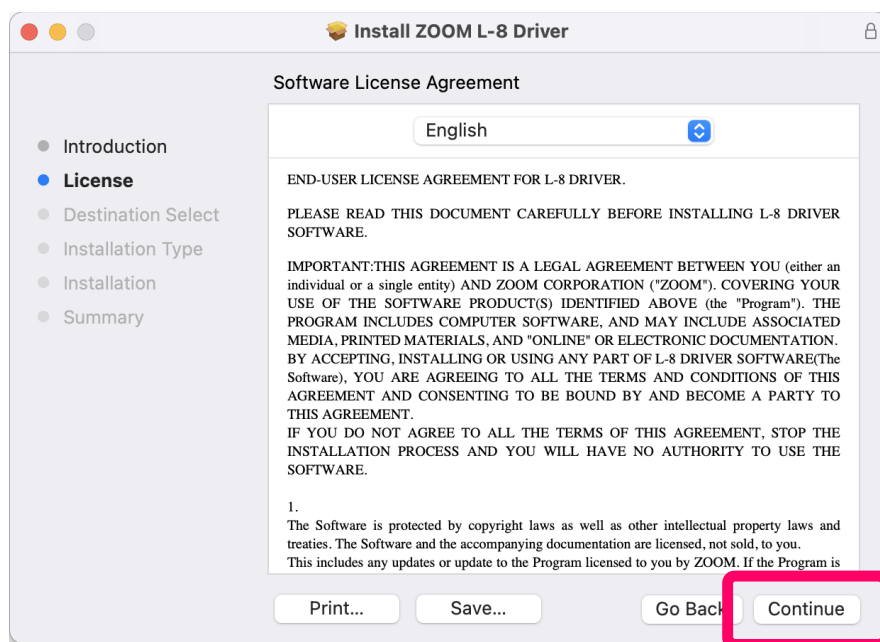


※ Installer names are different for each product.

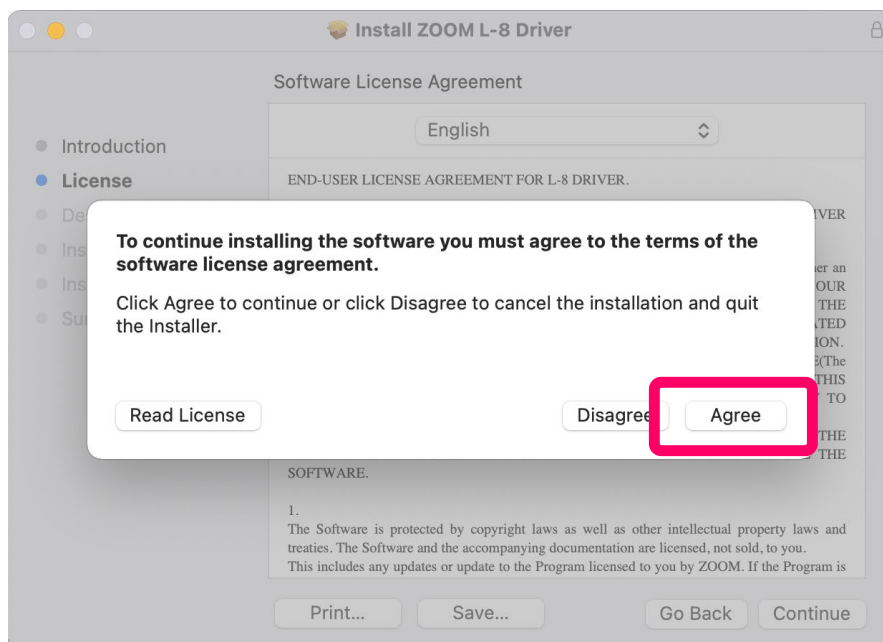
4. Click “Continue”.



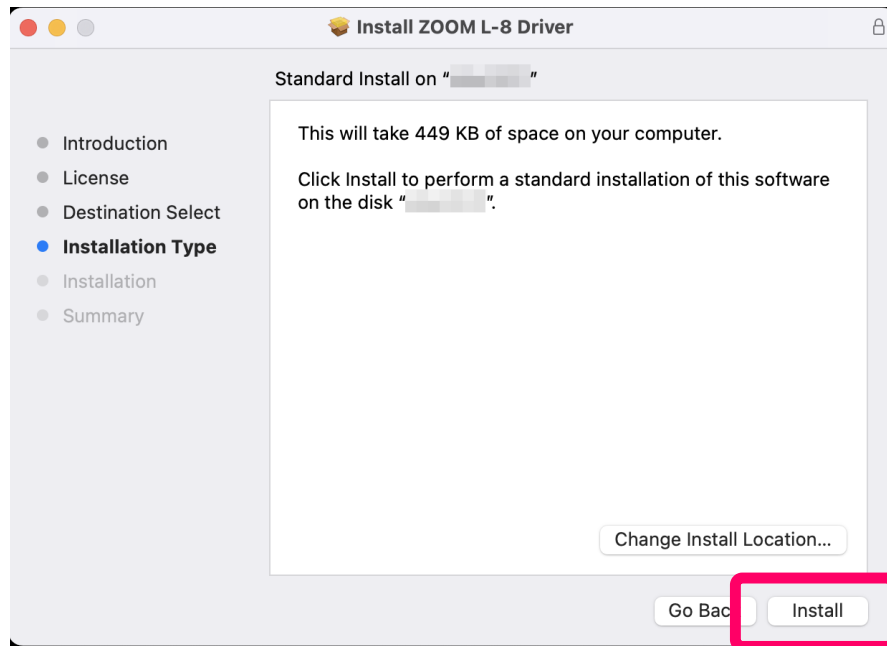
5. This opens the Software License Agreement. After checking the contents carefully, if you agree to them and will use the software, click “Continue”.



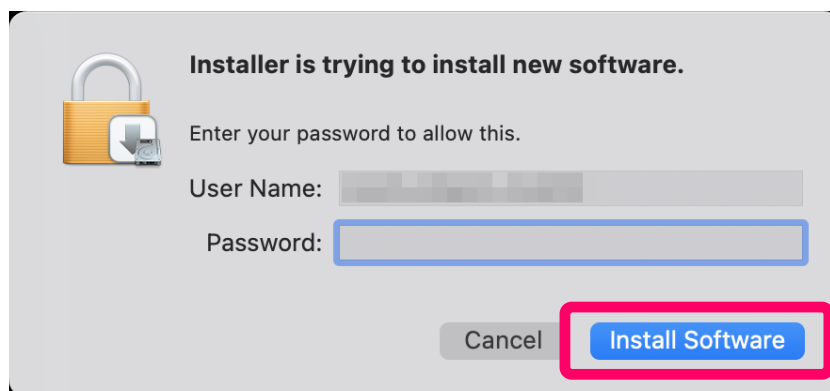
6. If you agree to the Software License Agreement, and will use the software, click “Agree”.



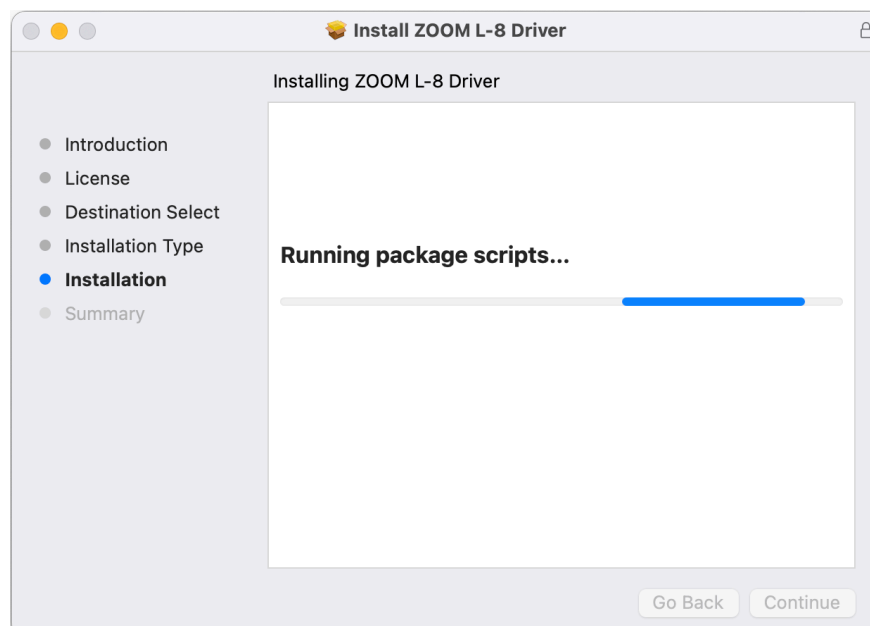
7. Click "Install".



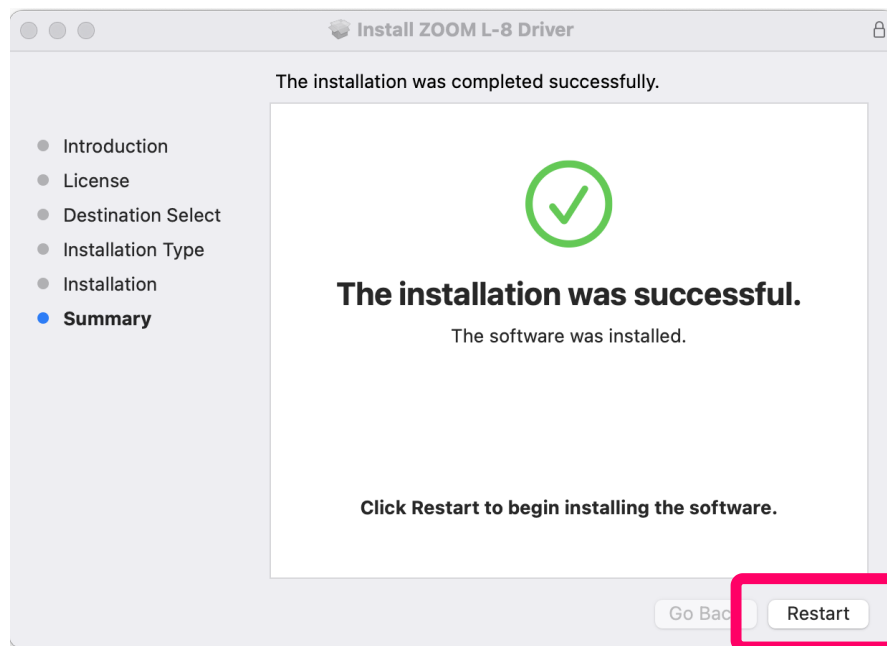
8. Input the password, and click "Install Software".



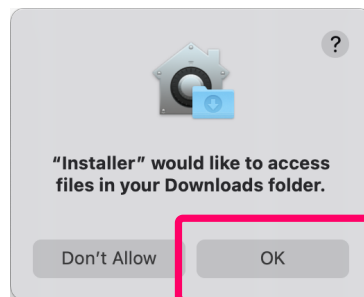
9. This starts installation.



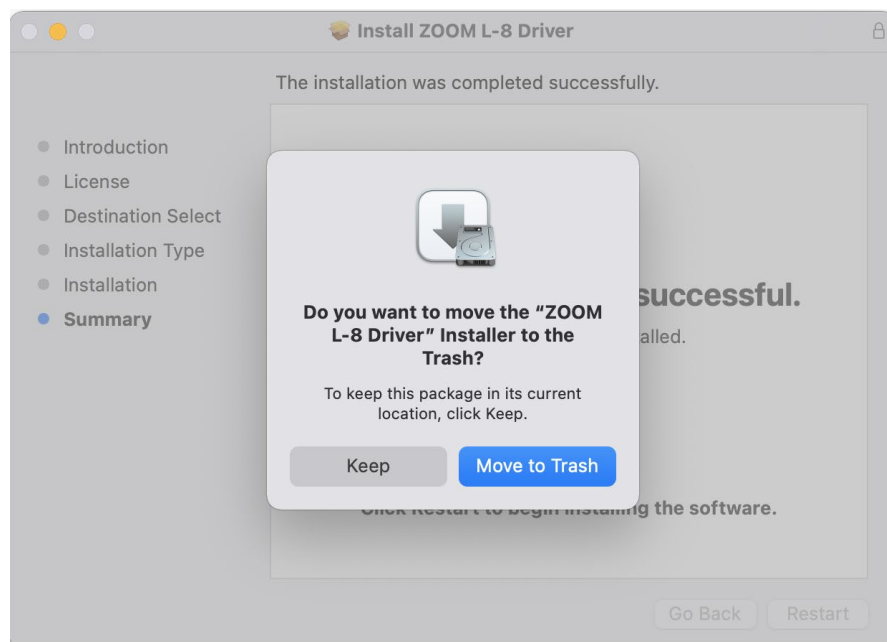
10. Click "Restart".



11. Click "OK".



12. Click "Move to Trash" or "Keep" as necessary.

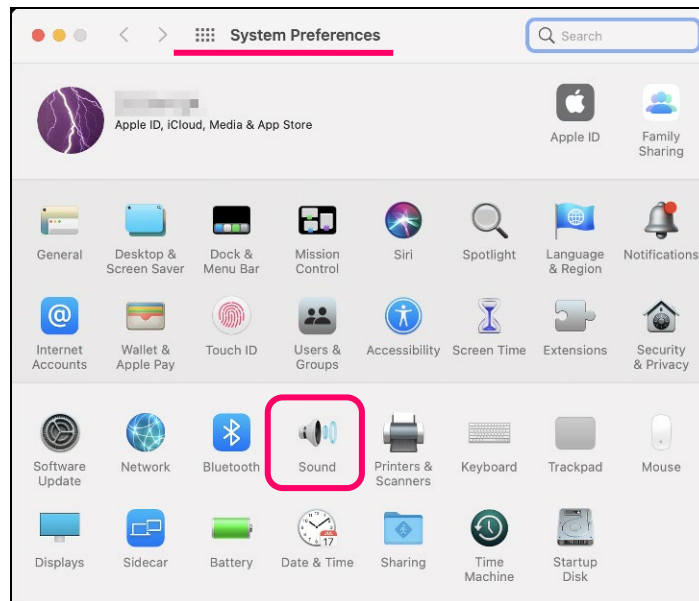


13. The computer will restart, completing installation.

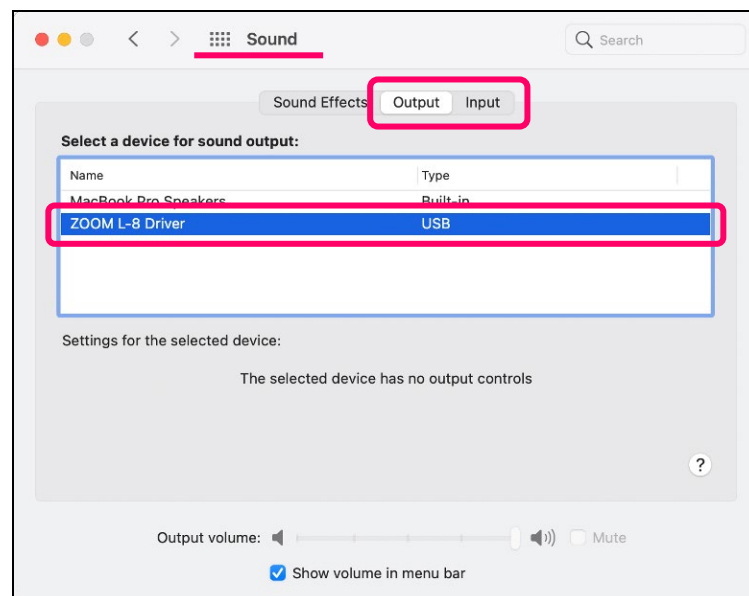
## ■ Confirming installation

Follow the procedures below to check whether or not the driver has been installed.

1. Open the **Sound** pane in the **System Preferences**.



2. Select the **Output** or **Input** tab.
3. Connect the product to the Mac and turn it on.  
Depending on the product, settings on its might be necessary. See the product manual for details.
4. Confirm that the product appears on the screen.



Note: Driver names are different for each product.

## ■ Uninstallation

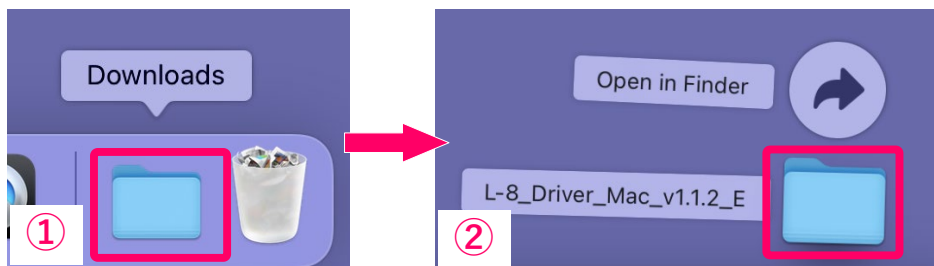
1. Download the Mac driver file.

Download the ZIP file that contains the driver installer and uninstaller from the product download page.

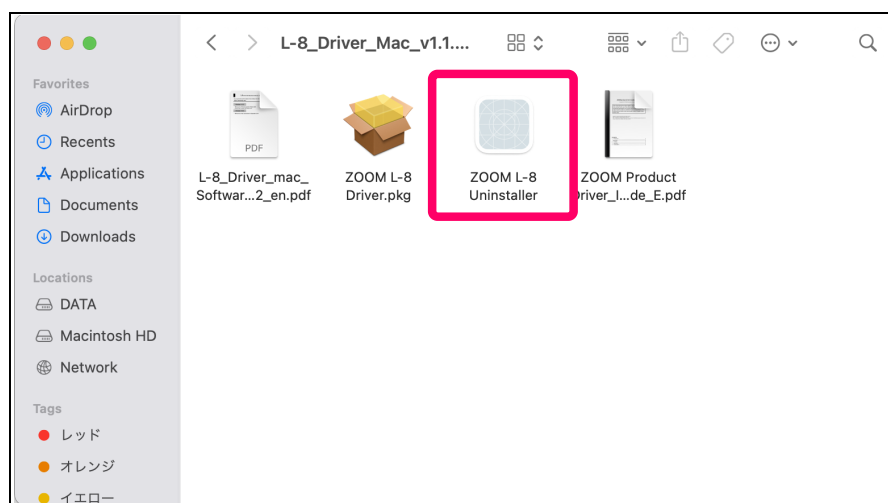


2. Open the driver folder.

After downloading, open the ① “Downloads” folder, which appears at the right end of the Dock by default. Then, click ②. This will open the downloaded folder. Folder names are different for each product.

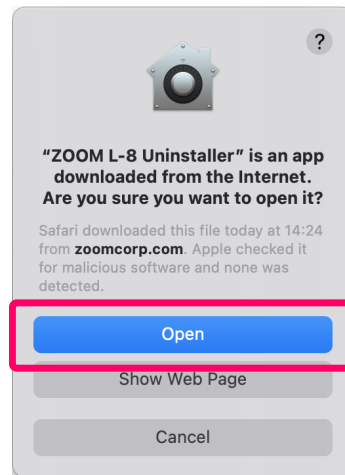


3. Double-click the uninstaller.

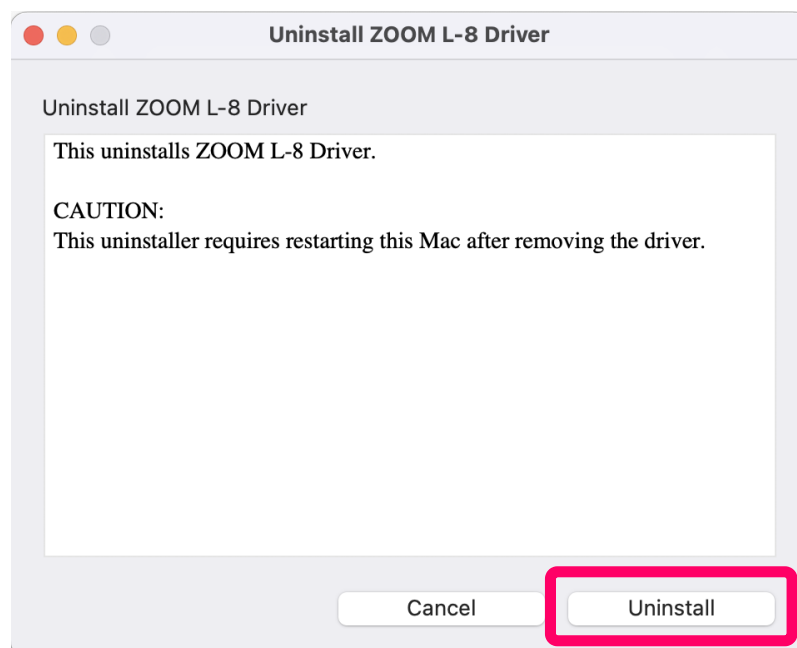


※ Uninstaller names are different for each product.

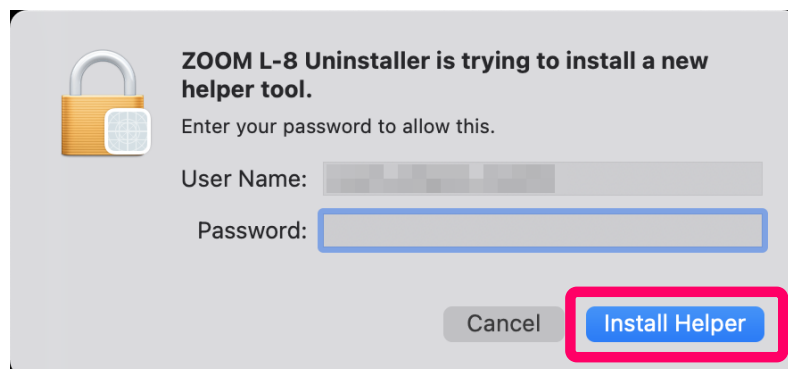
4. Click "Open".



1. Click "Uninstall".



2. Input the password, and click "Install Helper".





3. Click "Restart" to complete uninstallation.

