

## U Series Firmware Update Guide

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Proper display is not possible on grayscale devices.

The illustrations in these instructions might differ from actual screens.

This guide explains firmware update to Ver. 1.10 for U-44 as an example.

## For Windows

### ■ Precautions

- 1) Log in to your computer using an account with administrator privileges.
- 2) Confirm that the U-44/U-24/U-22 driver has already been installed on your computer.
- 3) Before starting this application, shut down all other applications that are running.  
In addition, if any MIDI or audio devices are connected by USB cable to the computer you are using, disconnect them all.

### ■ Updating the firmware

1. Installing the firmware update application for windows.  
Download the ZIP file containing the firmware update application from U-44/U-24/U-22 download page.

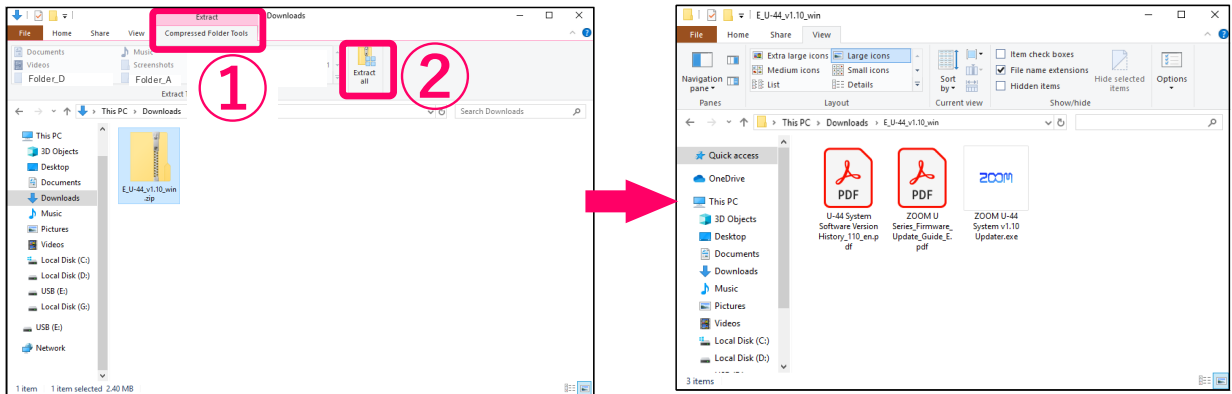


**SOFTWARE**

-  **U-44 DRIVER**  
U-44 Version 7/8.1/10 Driver Windows E (Released 02/07/2020)  
[Windows 7/8.1/10](#)
-  **Firmware [Win]**  
U-44 Version 1.10 Firmware Windows E (Released 02/07/2020)  
Version 1.10 for Windows
-  **Firmware [Mac]**  
U-44 Version 1.10 Firmware Mac E (Released 02/07/2020)  
Version 1.10 for Mac

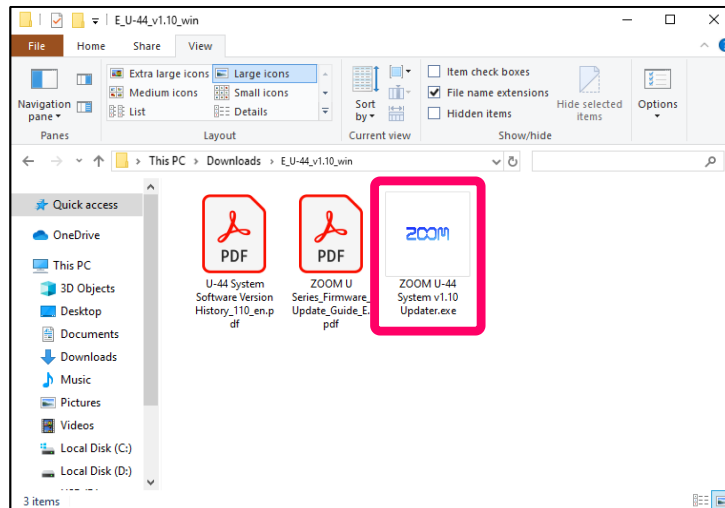
2. Extracting the ZIP file.

Select the folder where you downloaded the ZIP file. ① Click "Compressed Folder Tools", then ② "Extract All". The ZIP file will be extracted.



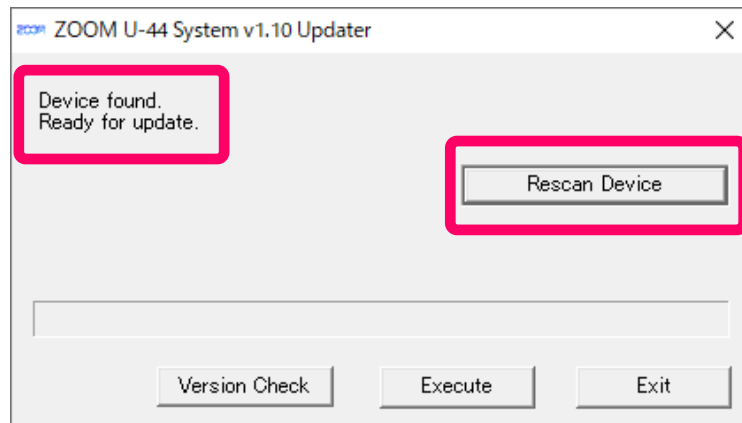
3. Connect the U-44/U-24/U-22 and the computer using a USB cable. Then, turn the U-44/U-24/U-22 power on.

4. Double-click the firmware update application icon to launch it.

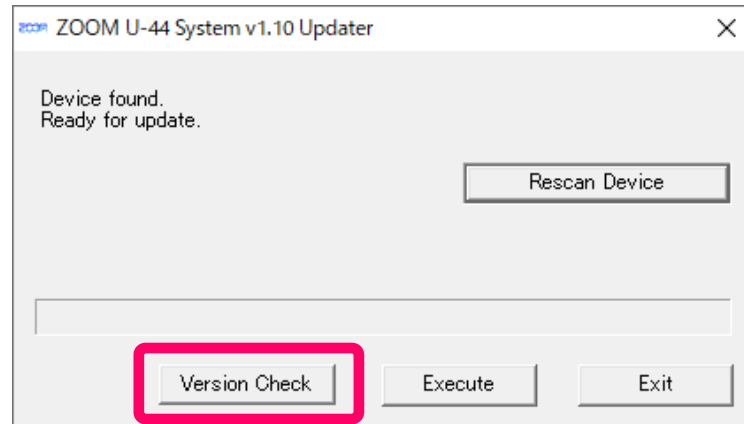


5. Confirm that "Device found. Ready for update." is being shown.

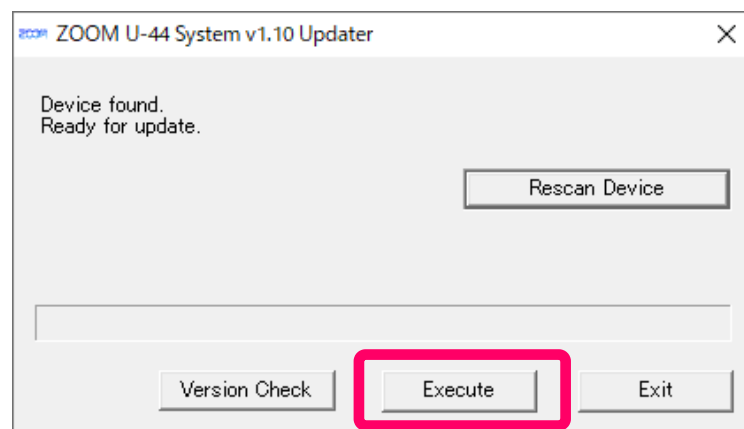
If it is not, click "Rescan Device".



6. Click the “Version Check” to check the firmware version.

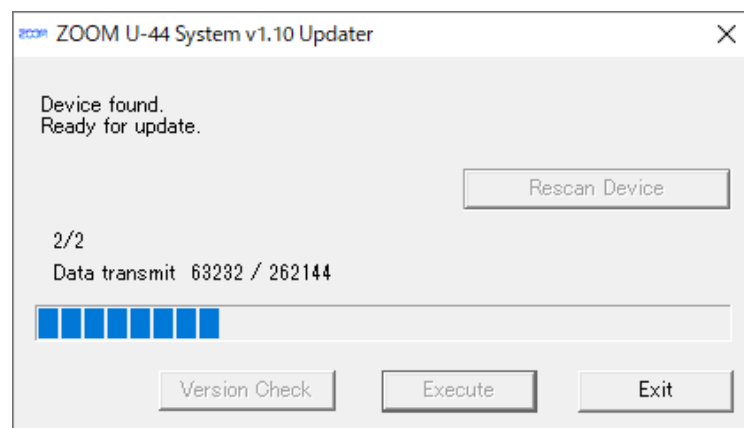


7. Click the “Execute” to start the firmware update.



8. The progress of the firmware update appears as a bar like this.

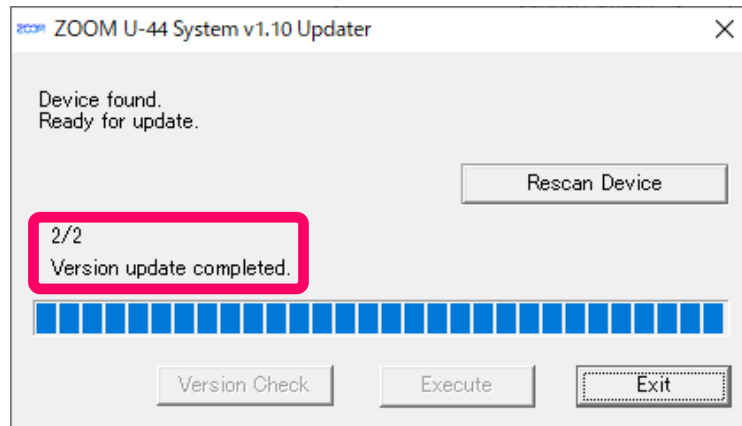
**Do not disconnect the USB cable while the firmware is being updated.**



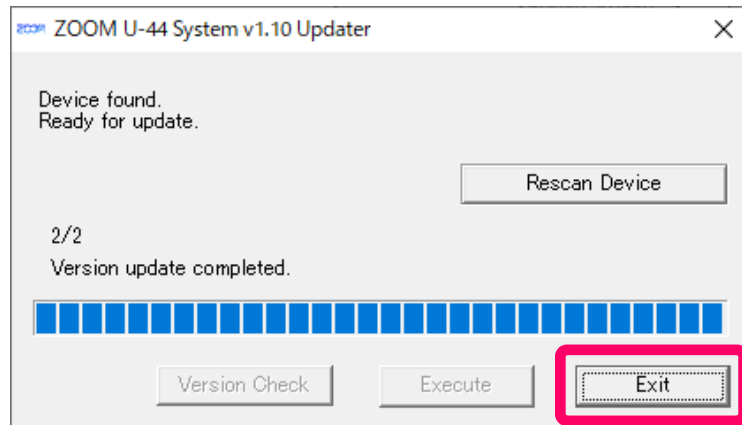
**NOTE**

In the unlikely event that the firmware update should fail, follow the procedures from the beginning again to update the firmware.

9. When the firmware update completes, it will appear as follows.  
Confirm that "Version update completed." is being shown.



10. Click the "Exit" to close the firmware update application.



11. Turn the U-44/U-24/U-22 power off.

This completes the firmware update.

# For Mac

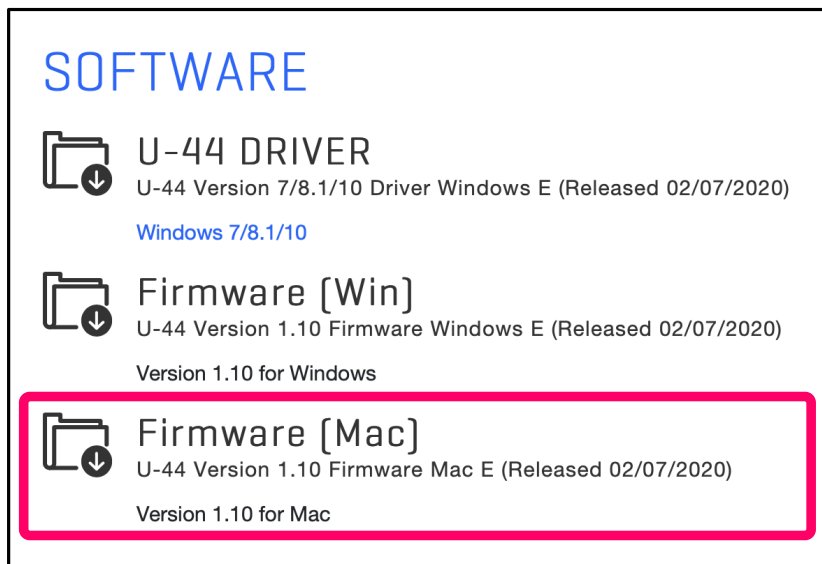
## ■ Precautions

- 1) Log in to your Mac computer using an account with administrator privileges.
- 2) Before starting this application, shut down all other applications that are running.  
In addition, if any MIDI or audio devices are connected by USB cable to the computer you are using, disconnect them all.

## ■ Updating the firmware

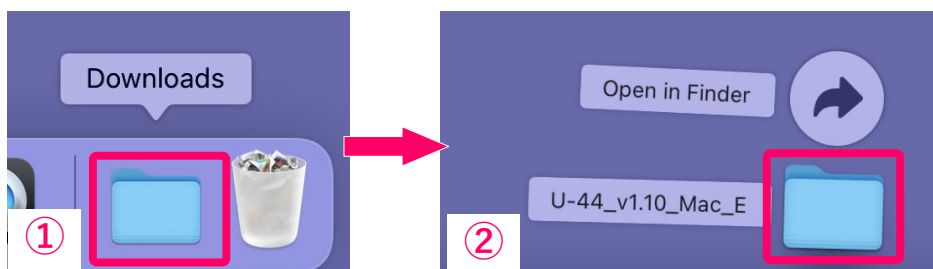
1. Installing the firmware update application for Mac.

Download the ZIP file containing the firmware update application from U-44/U-24/U-22 download page.

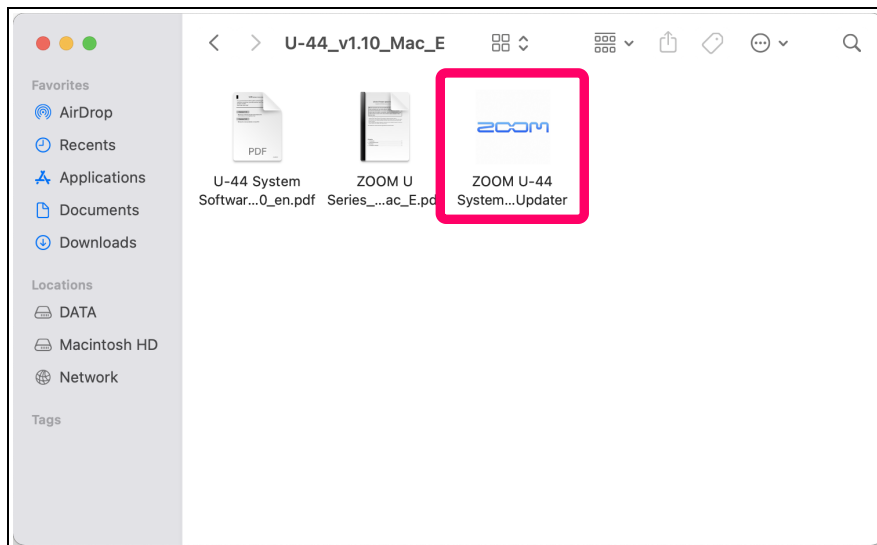


2. Opening the folder.

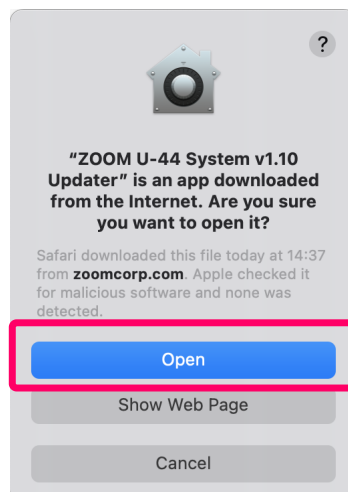
After downloading, click ① "Downloads", which appears at the bottom of the screen by default. Then, click ②. This will open the downloaded folder.



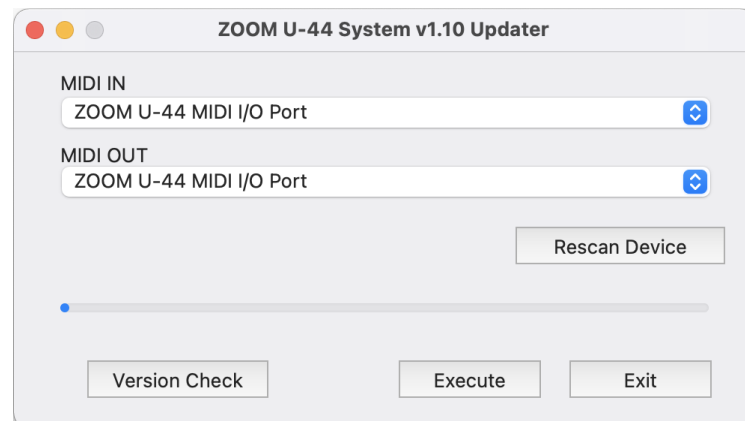
3. Connect the U-44/U-24/U-22 and the Mac using a USB cable. Then, turn the U-44/U-24/U-22 power on.
4. Double-click the firmware update application icon to launch it.



5. Click "Open".

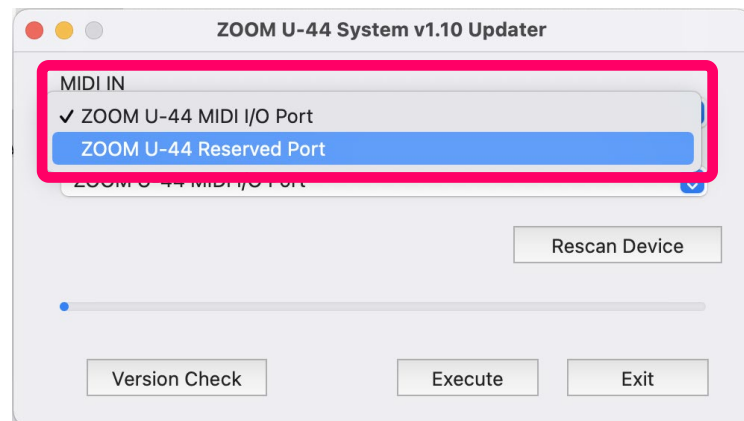


6. After launching, a window that looks like this appears.

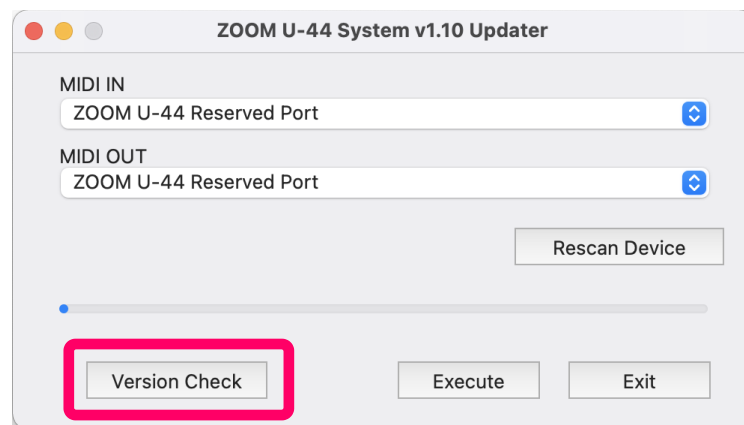


7. In both the "Input Device" and "Output Device" fields, click the field to open a list of MIDI devices and select "ZOOM U-XX Reserved Port".

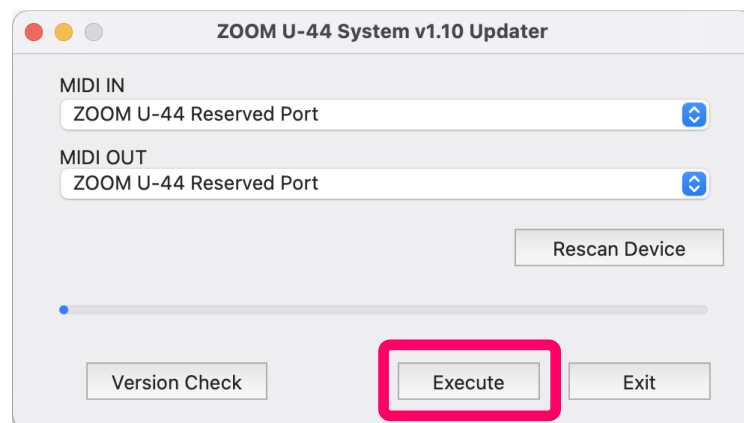
If nothing is shown in the fields, click "Rescan Device".



8. Click the "Version Check" to check the firmware version.



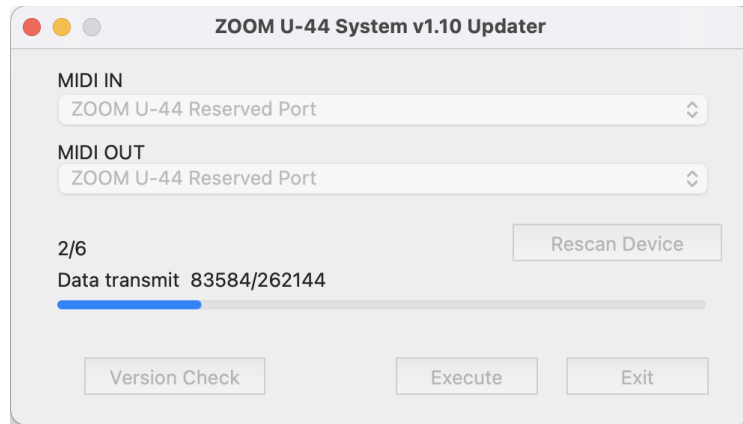
9. Click the "Execute" to start the firmware update.





10. The progress of the firmware update appears as a bar like this.

**Do not disconnect the USB cable while the firmware is being updated.**

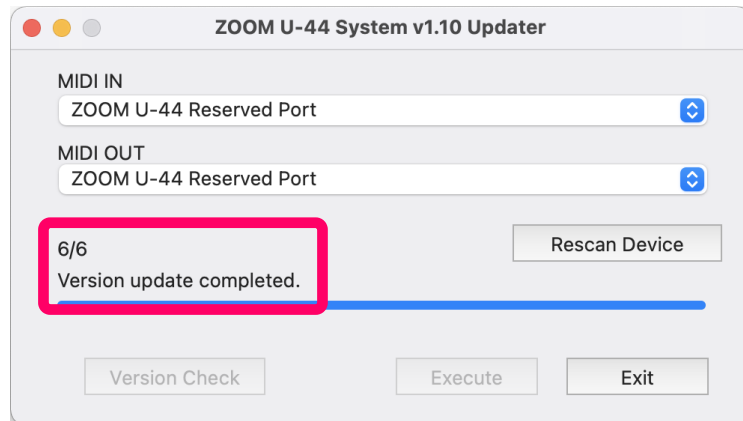


**NOTE**

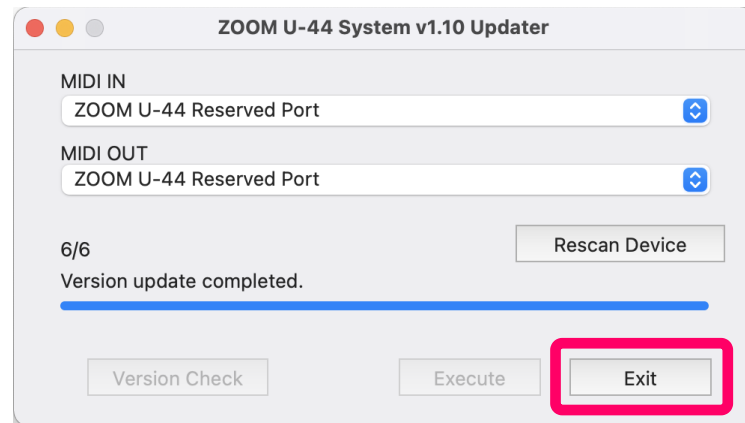
In the unlikely event that the firmware update should fail, follow the procedures from the beginning again to update the firmware.

11. When the firmware update completes, it will appear as follows.

Confirm that "Version update completed." is being shown.



12. Click “Exit” to close the firmware update application.



13. Turn the U-44/U-24/U-22 power off.

This completes the firmware update.