

Q2n-4K Firmware Update Guide

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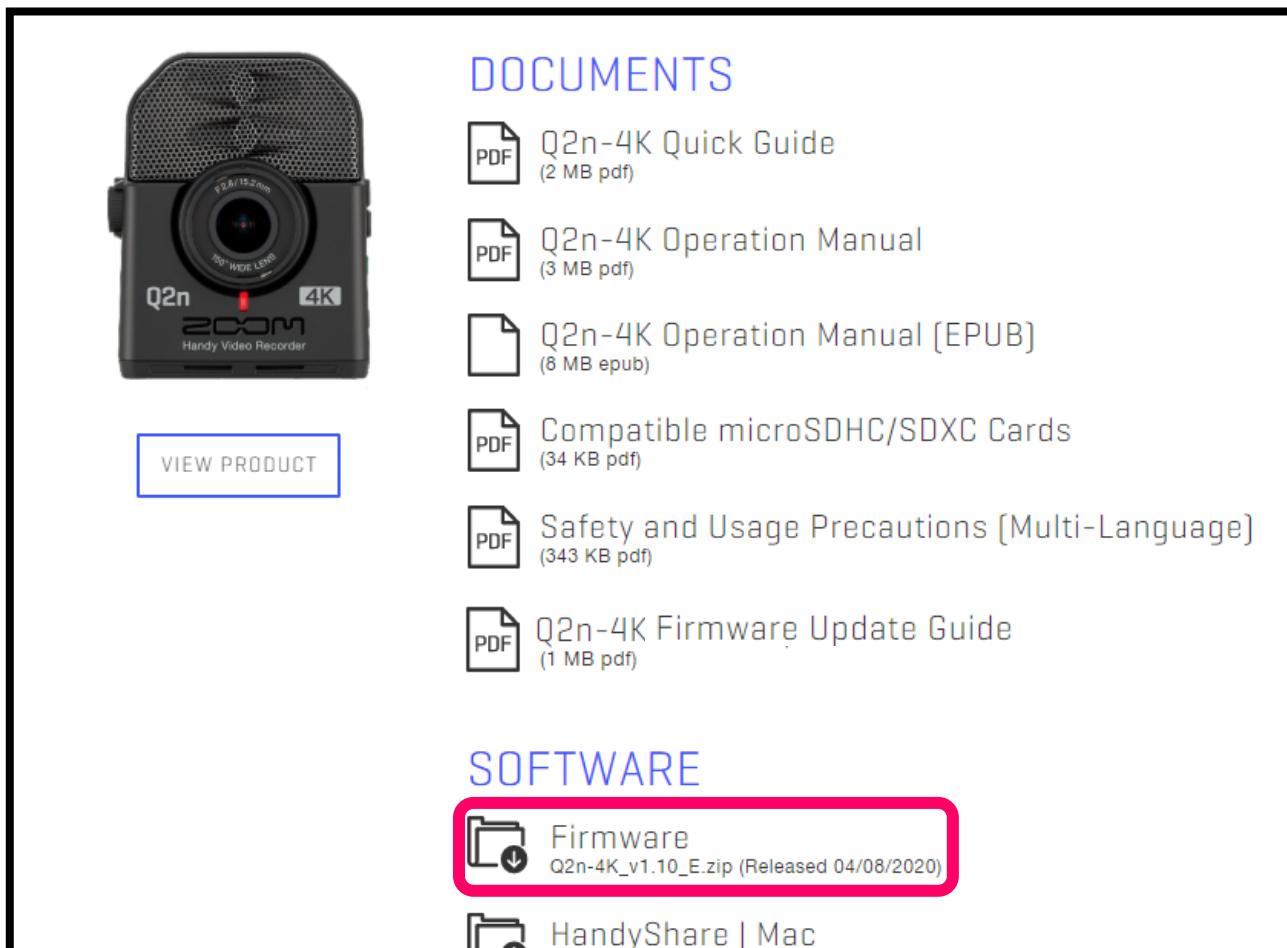
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- Proper display is not possible on grayscale devices.
- The illustrations in these instructions might differ from actual screens.

This guide explains updating the firmware to version 1.10 as an example.

1. Download the firmware update file.

Download the ZIP file that contains the firmware update file from the Q2n-4K download page.

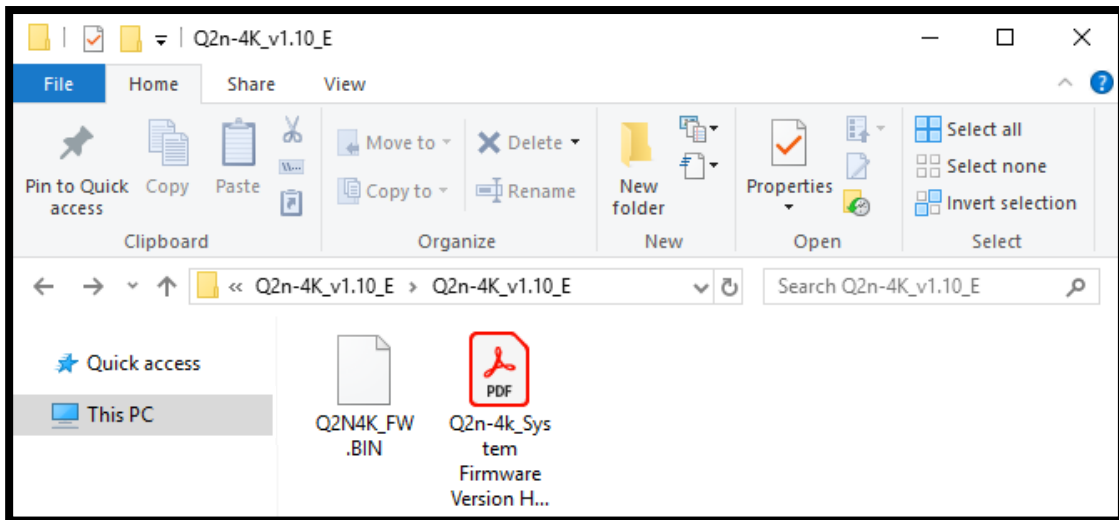
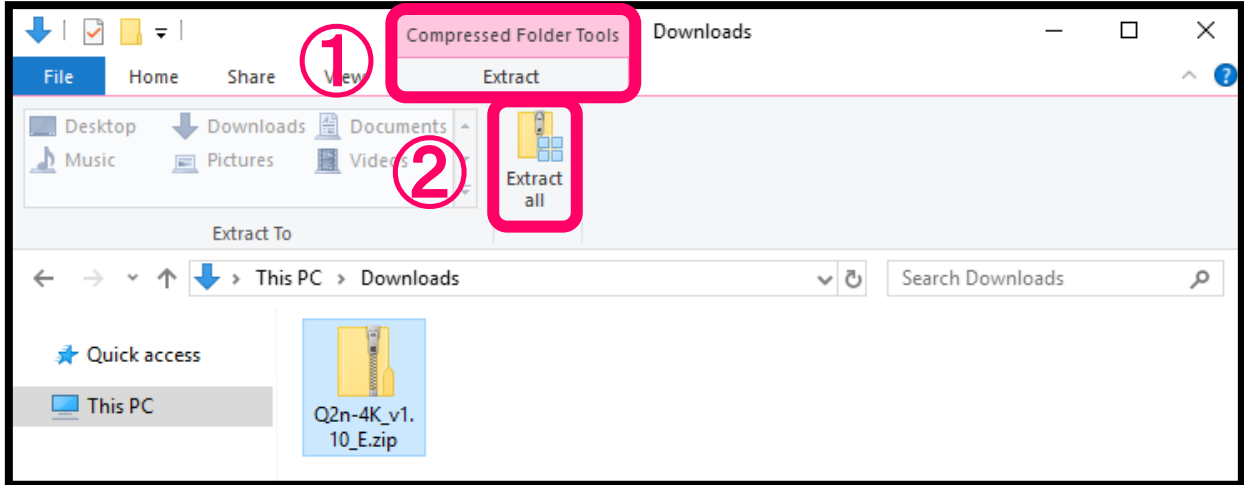


The screenshot shows the product page for the Zoom Q2n-4K Handy Video Recorder. On the left is a product image of the camera with a 'VIEW PRODUCT' button below it. On the right, under the heading 'DOCUMENTS', there is a list of links: 'Q2n-4K Quick Guide (2 MB pdf)', 'Q2n-4K Operation Manual (3 MB pdf)', 'Q2n-4K Operation Manual [EPUB] (8 MB epub)', 'Compatible microSDHC/SDXC Cards (34 KB pdf)', 'Safety and Usage Precautions [Multi-Language] (343 KB pdf)', and 'Q2n-4K Firmware Update Guide (1 MB pdf)'. Below this is the 'SOFTWARE' section, where the 'Firmware' link (with subtext 'Q2n-4K_v1.10_E.zip (Released 04/08/2020)') is highlighted with a red rectangular box. The 'HandyShare | Mac' link is partially visible below.

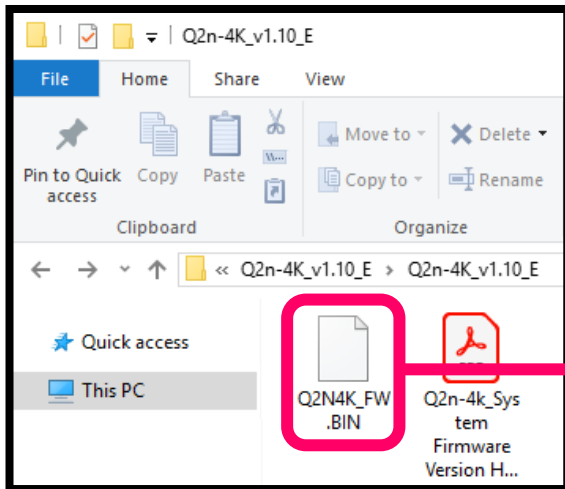
On Windows

2. Extract the ZIP file.

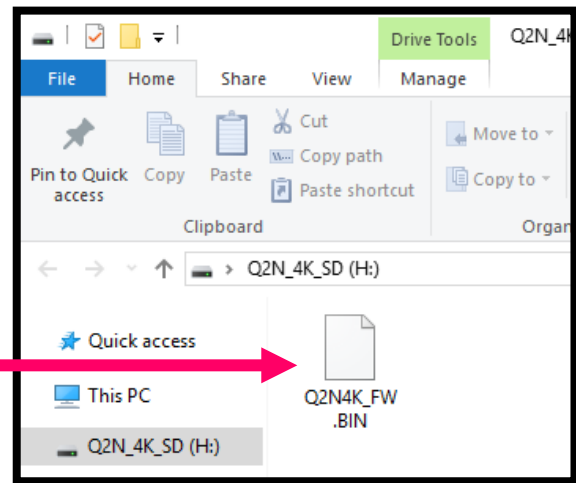
Select the folder that contains the downloaded ZIP file. Click ① “Compressed Folder Tools” followed by ② “Extract all”. This extracts the ZIP file.



3. Copy the firmware update file to a microSD card.
Copy the “Q2N4K_FW.BIN” file to a microSD card.



Firmware update file

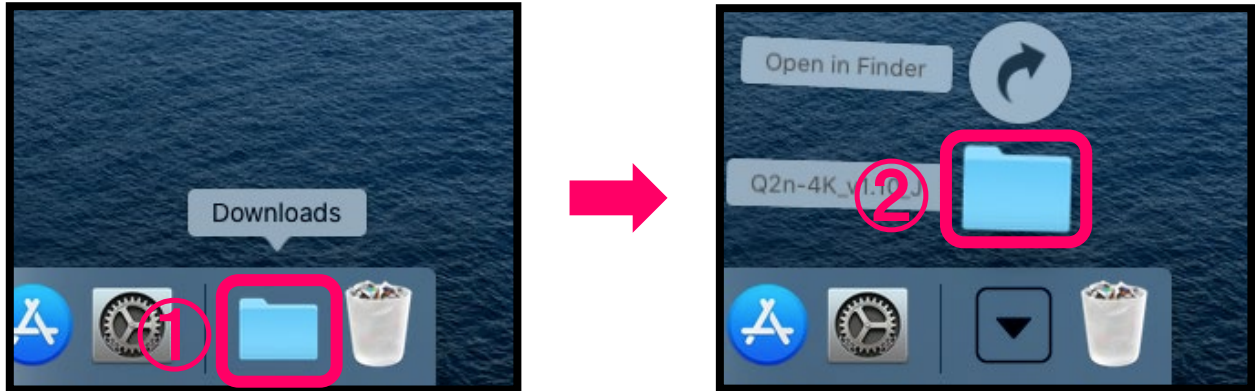


Copy the firmware update file to a microSD card.

On macOS

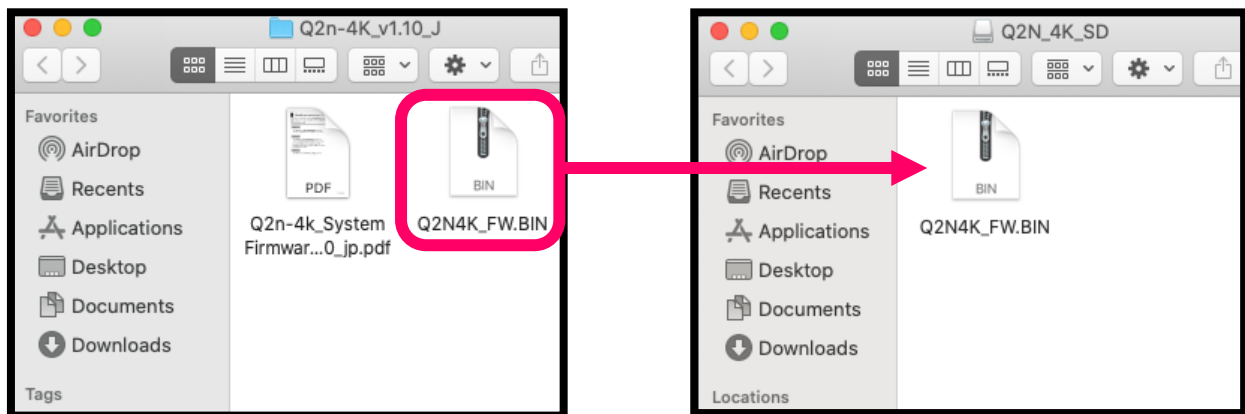
2. Extract the file.

After downloading, open the ① “Downloads” folder, which appears at the right end of the Dock by default. Then, click ②. Downloaded files will be shown.



3. Copy the firmware update file to a microSD card.

Copy the “Q2N4K_FW.BIN” file to a microSD card.



Firmware update file

Copy the firmware update file to a microSD card.

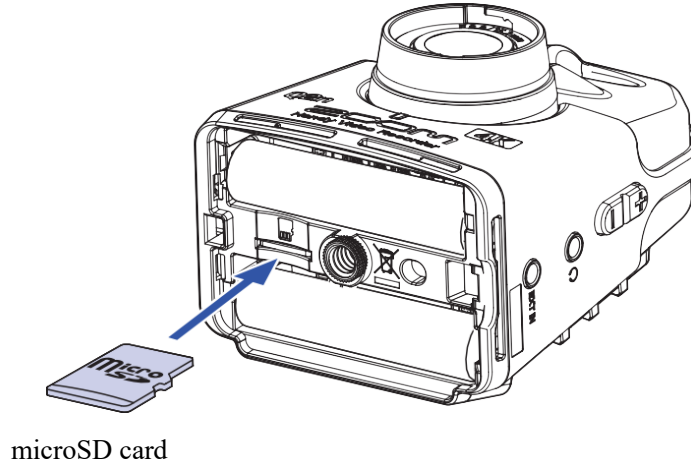
The following procedures are the same on both Windows and macOS.



4. Install new batteries in the Q2n-4K or connect an AC adapter.

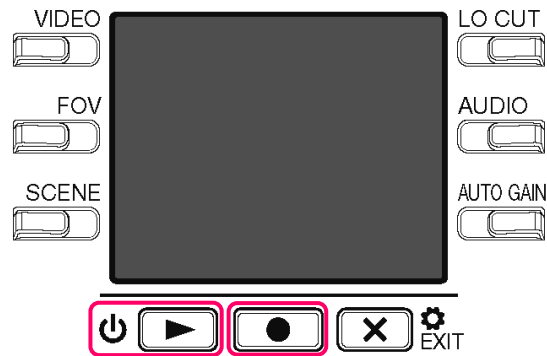
NOTE

Executing a firmware update is not possible if the remaining battery power is low.

5. Insert the microSD card into the Q2n-4K microSD card slot.



6. While pressing , press and hold  to turn the power on.



This opens an update confirmation screen.

7. Press  to select “YES ●”.



This opens a final confirmation screen.

8. Press  to select “YES ●”.

After updating, the Completion Screen opens.

NOTE

During the firmware update, do not turn the power off or remove the microSD card.

9. Press and hold  to turn the power off.

NOTE

In the unlikely event that a firmware update should fail while in progress, conduct the procedures from the beginning to update the firmware again.