

ZOOM Q4 Web Cam Driver Installation Guide

(Windows)

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The actual content of screens and messages on the computer may differ from the illustrations used in this manual.

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Introduction

Thank you for downloading the ZOOM Q4 Web Cam Driver.
This document describes how to install and uninstall the driver.

Operation Environment Requirements

Operating system: Windows® XP SP3 later/ Windows® Vista SP2 later(32bit / 64bit) /
Windows® 7 SP1 later(32bit / 64bit)
Windows® 8 (32bit / 64bit)

Precautions

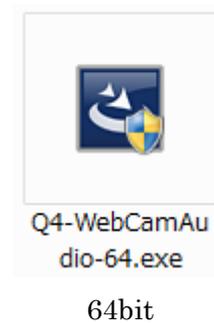
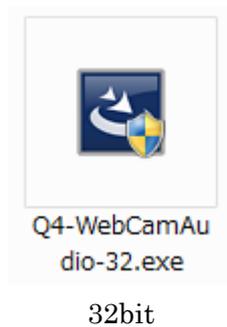
- 1) Start installation and uninstallation disconnecting Q4 from PC.**
- 2) Before starting this application, shut down all other applications that are running.**

Updating the driver

If a ZOOM Q4 Web Cam Driver is already installed, first uninstall the old driver.
Then install the new driver.

Installation

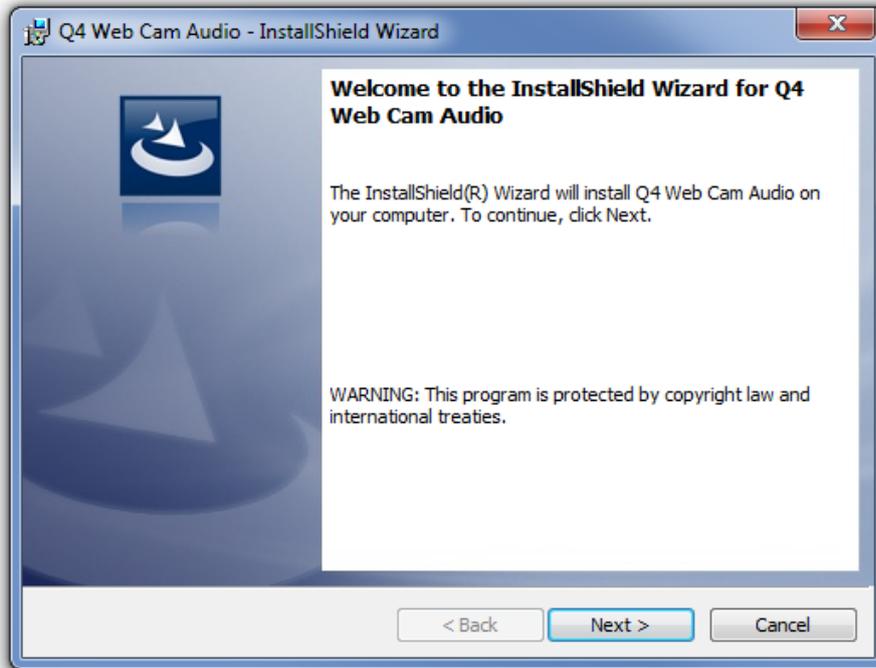
1. Start Windows without any USB devices including Q4 (Except keyboard and mouse).
2. Shut down any applications that are running.
3. Double-click on the “Q4-WebCamAudio-32.exe” icon or “Q4-WebCamAudio-64.exe” icon depending on the operating system you use.



4. Select language and click [OK].



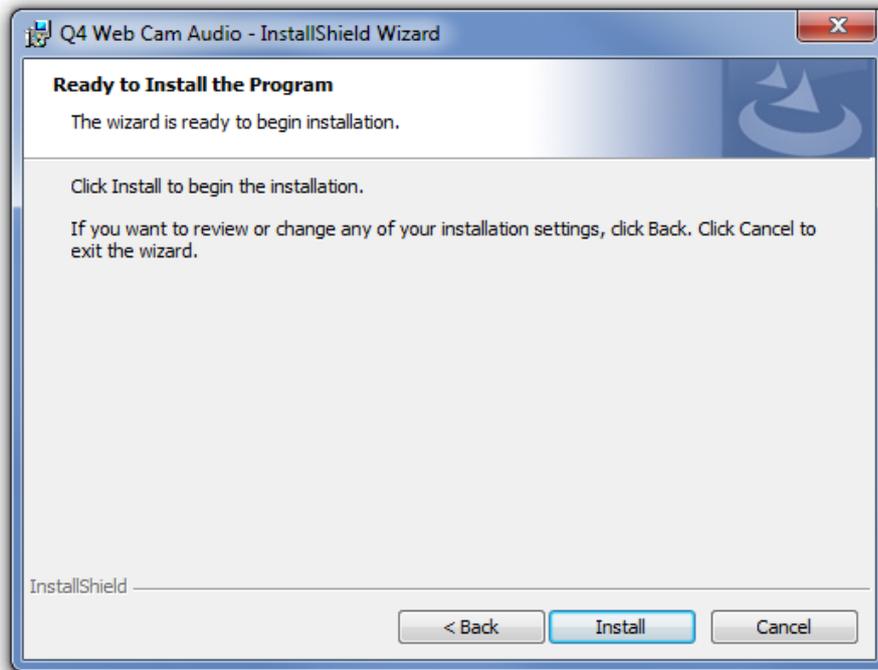
5. To start the installation, click [Next].



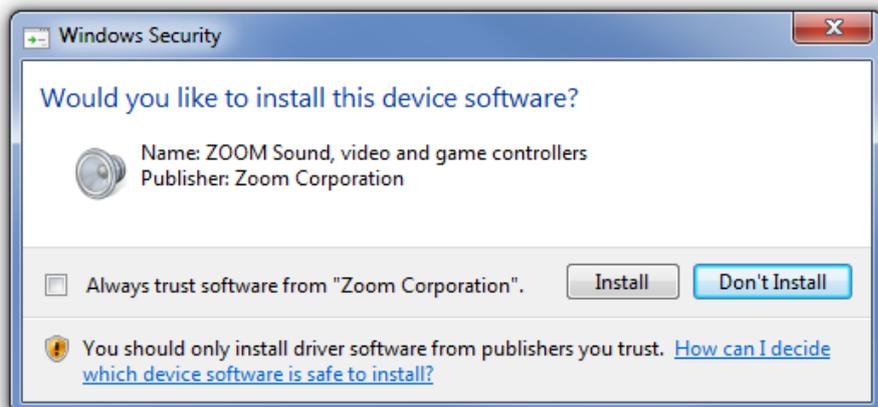
6. The License Agreement is displayed. Read the agreement and place a check mark in the "I accept the terms in the License Agreement" box to confirm your acceptance of the agreement. Then click [Next].



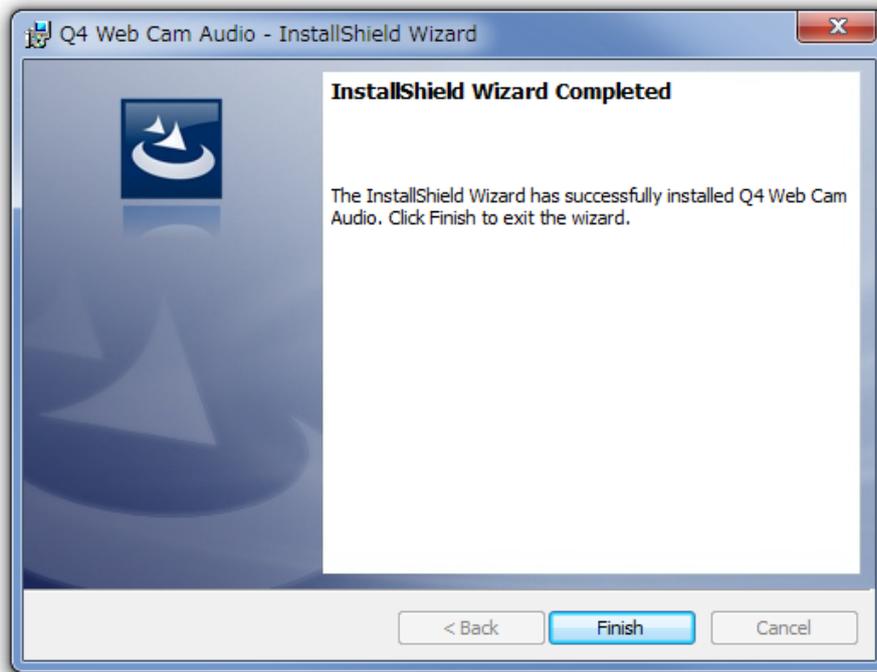
7. To start the installation, click [Install].



When a warning message “Windows security” appears, click [Install].

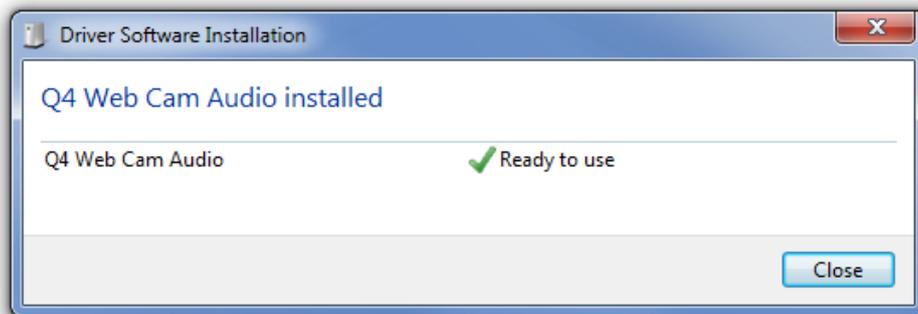
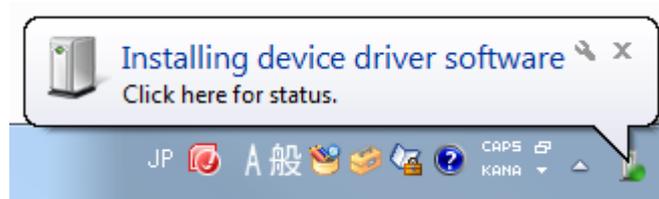


8. Click [Finish] to finish installation of InstallShield.



9. Next, connect the Q4 to the computer using a USB cable and select the Web camera function.

When Q4 is connected to Computer, “Installing device driver software” will launch and it finish automatically.

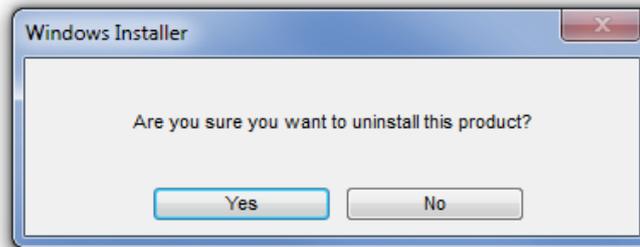


Uninstallation

1. Start Windows without any USB devices including Q4 (Except keyboard and mouse).
2. Shut down any applications that are running.
3. Click on the Start→Programs→ZOOM→Q4 Web Cam Audio→"Uninstall Q4 Web Cam Audio" icon.



4. The uninstallation process starts. Confirm that you want to proceed by clicking [YES]. To cancel the process, click [NO].



**The uninstallation is completed automatically.*